

Michael Bateman
i-Ware CD Technologies
327326 Robinson Rd. Ste. 114
Conroe, TX 77385

Dear Michael,

Thank you very much for the recent service that you provided to our company. When I first contacted you about this project, it was just a courtesy to the other members of our management team. Frankly, as an Information Technology professional, I was very skeptical as to the feasibility of the project. Since we were dealing with extremely sensitive information, I was very weary of making it available to the external members of our various oversight committees via the internet. However, the cost of printing and courier fees were a significant concern. We needed a more time and cost efficient method of document distribution. Your proposed solution for a secured website was brilliant! The safeguards that you introduced convinced the skeptic in me that it was a great plan and gave me the confidence to pitch it to my company.

During the project development, installation, and testing phases, your enthusiasm, integrity, and professionalism were beyond compare. In fact, I really enjoyed the time we spent working on this project together. In hind sight, I feel that you went way above and beyond the call of duty!

Please accept my sincere gratitude for your time and professional service. The end result made me look like a genius to my company.

Sincerely,
Rob Tidwell
VP-Information Systems
The Right Bank for Texas, N.A.