

Mr. Bateman

I want to start by thanking you and your entire team for the incredible job, from consultation to delivery and the support your company has provided. I have to be honest, when your company first came to us we were a bit leery of your company's claims. Other companies we had received quotes from gave delivery times of three months or longer yet you delivered your product in less than the two week time frame quoted.

When we look back over the last year at what your company has done for us I am amazed. I would have to say that i-Ware CD Technologies has done more for our county, for less than any other vendor we have. Until I had met your team, never in my life have I seen a vendor resolve other issues another vendor had created and refused to support. I will admit, had it not been for you we would never have found what was causing an issue we had for about six months, much less found a resolution.

I just want thank you for the experience we had with your company and for delivering to Montgomery County what other counties are now looking at using as their standard.

**GREAT JOB!**

Doug Glassel

Traffic Management/Sr. Signal Technician

Montgomery County Precinct 3